

TERMS & CONDITIONS

PAYMENT TERMS

- Accepted forms of payment: ACH, credit card, debit card, and check.
- All orders with new product require a deposit before an order is sent to the manufacturer.

Order Amount	Deposit	Remaining Amount Due	Net
Up to \$5000	Payment in Full		
\$5001 - \$25,000	75%	25%	15
\$25,000 +	60%	40%	15

- A 3% convenience fee will be charged for credit and debit card transactions.
- The client is responsible for payment of furniture delivered, for complete or partial deliveries.
- Furniture may have a punch list of items to be finished after delivery. If this occurs, the order total minus 10% is due according to terms. The remaining 10% is due at completion of punch list items.
- Furniture will be held for one month past the original delivery date without a storage fee, when the delay is not within Warehouse of Fixtures control. After the first month a \$.50 per sq. ft. storage fee will be assessed monthly.
- Customers that elect to schedule multiple delivery dates will be charged an additional delivery fee.

DELIVERY POLICIES

- When incorrect delivery information is provided, we reserve the right to refuse to complete the delivery. We reserve the right to assess an additional charge (*example: stairs not listed on the site conditions*).
- If the area where the product is being delivered is not ready for the delivery crew, a fee of \$85 per man hour will be assessed while the crew waits. Wait time will be logged and the client will be billed.
- Requests for work not in the original scope will require a signature approving the additional charges before the work is performed.
- If construction delays or other causes not within Warehouse of Fixtures control force postponement of delivery and/or installation, the product will be considered accepted by the customer for purpose of payment and stored until delivery or installation can be resumed. Fees may apply, see storage fees under payment terms.
- Manufacturer lead times vary based on the products you select. Your representative will guide you through the proper solution based on your project requirements to meet your preferred delivery date.

CANCELLATION & RETURN POLICY

- After an order has been placed for new furniture or a non-returnable product no cancellations, returns or exchanges are permitted.
- Used furniture being returned must be brought back to us in the same condition as received within 5 business days of the sale. Used furniture can be returned within 5 business days of purchase, less the cost of Delivery/Installation/Pick up and with a 35% restocking fee.

EXPERIENCE
 Over 40 Years
 of Service

FULL-SERVICE
 Inspiration to
 Installation

ECO-FRIENDLY
 New • Used
 Refurbished

GREAT VALUE
 No Hidden
 Fees, Ever

WARRANTY
 One-Year
 Worry-Free